



THE NETWORK FORUM ANNUAL

POLLING RESULTS

Monday 10th June

9:00 AM – 9:05 AM CEST

TNF Welcome

Poland joined the EU on?	%
– May 1 st 2004	63
– May 1 st 2005	37
– May 1 st 2006	0

9:50 AM – 10:40 AM CEST

Global Regulatory Compliance: KYC Hive Feedback And Shared Info

Does your Organisation have a dedicated KYC team that manages Agent Bank related KYC requests?	%
– Yes	100
– No	0
– Don't Know	0

11:00 AM – 11:40 AM CEST

Operational Resiliency In Focus

What is your comfort level regarding operational resilience of the banking sector?	%
– Very comfortable – we can be confident that we have everything covered	4
– Fairly comfortable – we're doing OK but cannot be complacent given the ever increasing risk	93
– Uncomfortable – every time I see the news there is something that sends me into panic mode!	3

How effective do think current operational resilience testing is? Very effective – testing is sufficient to demonstrate resilience	%
– Very effective – testing is sufficient to demonstrate resilience	2

- Moderately effective – it’s OK but there is still work to do 64
- Ineffective – it leaves a lot to be desired in current state 34

11:40 AM – 12:20 PM CEST

The Network Function: Profit Or Cost Centre

- In what area of a financial institution is the Network Management function best placed?** %
- Operations 37
 - Treasury Management 3
 - Product 36
 - Risk Manager 8
 - Other 16

- How is the Network Management Function perceived within your organization in 2024? A profit or cost centre? Or, mix of both?** %
- Profit Centre 6
 - Cost Centre 58
 - Mix of Both 36

- “In my firm, the Network Function receives the credit it deserves in terms of contributions to bottom line.”** %
- Strongly Agree 7
 - Agree 42
 - Disagree 41
 - Strongly Disagree 10

Tuesday 11th June

New Thinking: Reinventing Ourselves To Stay Relevant – What Are The Issues Of Tomorrow That We Need To Face Today? And Who Is Likely To Be The New/Player Entrant In Our Space?

09:55 - 10:40 CEST

- Have we been successful in meeting the demands from our clients?** %
- Yes, In All Areas 21
 - Yes, but limited to the traditional custody role 61
 - No 18

How will the future look like for custodians? %

– Custodians will expand the offering and support investors in an increasing number of areas	33
– Will remain as today	2
– Consolidation will continue and we will see a decreasing number of players	46
– New players will enter the market and compete	17
– Custodians will not exist in the future	2

Artificial Intelligence And Robotics: Real Life Cases. How & Who Will Drive This Change?

11:20 - 12:05 CEST

Is your firm using generative AI, if so, in which areas?	%
– Productivity support (email, internal documents)	49
– External (marketing, client) content production	9
– Coding support	6
– Other	8
– We're not using it at all	28

What benefits do you believe large language models can deliver to your firm?	%
– Improving operational efficiency	54
– Better supporting client requests	30
– Compliance support	6
– Cost reduction	9
– None	1

How mature is your use of AI as an organisation? Which phase are you in?	%
We haven't done any experimentation	6
Exploration and research phase	41
Ideation phase	14
Partial production in some areas	36
In full production across all areas	2

T+1: Global Scorecard & Report Back – And Where Does It All Leave Europe? Artificial Intelligence And Robotics: Real Life Cases. How & Who Will Drive This Change?

12:05 - 12:55 CEST

When should Europe move to T+1?	%
Never	6
In the next 5 years	41
In the next 10 years	14
Undecided	36

What would be the main driver of moving to T+1 in Europe?	%
Global alignment	72
Reducing market risk	12
Modernisation	5
Operational investment	4
Something else	7

STREAM A - AI – What Could And Should Be Automated In The Securities Flow

14:20 - 15:10 CEST

In your opinion, what is the most significant way AI can assist financial institutions in achieving T+1 settlement cycle? %

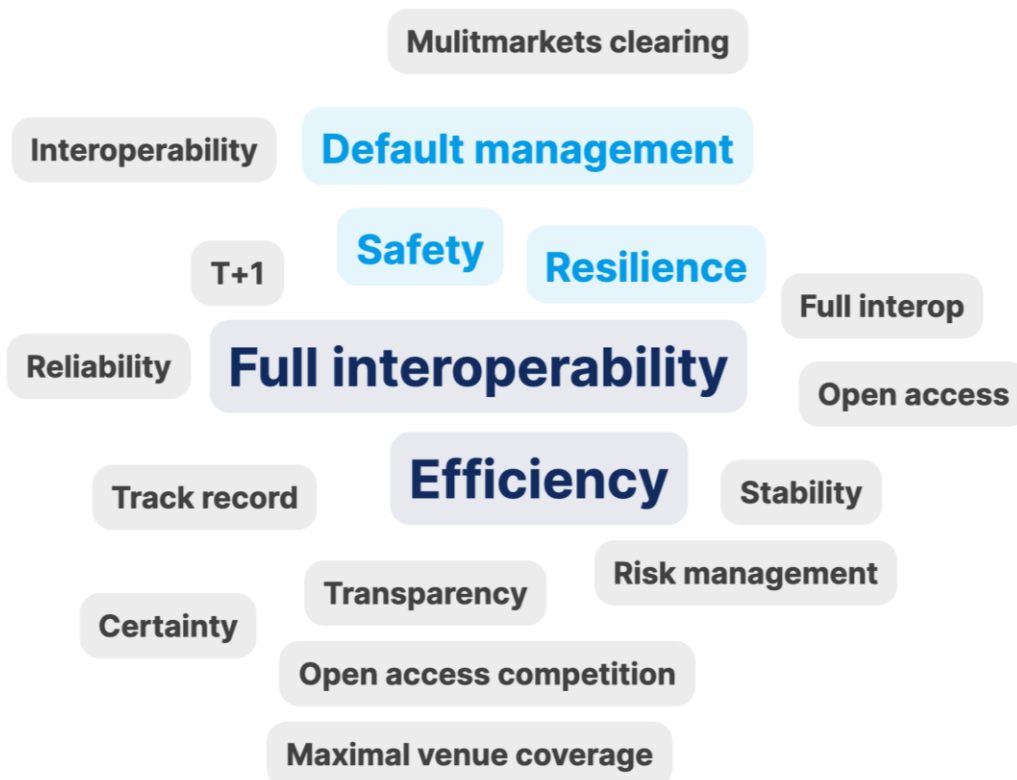
Streamlining communication and workflow management amongst all stakeholders	29
Increasing speed of the entire settlement process	11
Improving data quality and integrity throughout the settlement process	49
Enhancing fraud detection and risk management	11

STREAM B - The Future Of Clearing In Europe: The Essential Checklist

14:20 - 15:10 CEST

What do you want from an equity CCP?

(World cloud)



STREAM C Asset Servicing Of Tomorrow: What Might It Look Like?

14:20 - 15:10 CEST

What do you think will be the most impactful driver for change in asset servicing over the next 10 years? %

Regulation and politics	42
Technology	56
Generational change of staff	0
Other	3

Which do you think will be the most impactful technology change on asset servicing over the next decade? %

Generative AI	23
Traditional AI	2
Blockchain/DLT	21
Quantum computing	5
The replacement of legacy tech with more modern tech	49
Other	0

Wednesday 11th June - Day 2

Emerging Markets - Still The Growth Engine Of World ? What Are The Risks?

09:25 - 10:15 CEST

What do you consider to be the most material risk within emerging market investment?	%
Liquidity	12
Regulatory Uncertainty	19
FX and Interest Rates Fluctuation	6
Repatriation	6
Political Change	58

Consolidation Of Digital Assets - What's Really Moving In This Space? And When Will We Reach The Next Level?

10:15 - 11:00 CEST

Does your bank/organisation have an active digital asset custody project in flight?	%
Yes, a proactive project	63
Reactive, wait and see	27
Happy to rely on existing and/or new third-party service providers to deliver access	9

What do you believe will be the most valuable opportunity around digital assets?	%
custody services	18
issuance and tokenisation	67
leverage and financing	14

How Are We Addressing Recruitment & Mentoring?

12:00 - 12:45 CEST

Has your mentorship program been successful in your organisation?	%
Very Successful	17
Reasonably Successful	61
Not Successful	22

Which of the below attracts the best talent while recruiting:	%
Employee Referral Program	33
Social Media (LinkedIn etc)	46
Head Hunters	18
Ads (in Portal etc)	3

Have you been satisfied with the talent pool shown to you whenever you have recruited?	%
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Yes	23
No	77

Do you believe mentorship programs help reduce attrition? %

Yes	75
No	25

The Future: Strategic Partnerships Vs. Outsourcing: Processes, Platforms, Core Systems

14:30 - 15:10 CEST

What is the top challenges in your industry? %

Regulations	50
Fee margin pressure	23
Cyber Threats	16
Digital Disruptions	11

Where would you most likely consider partnership/ outsourcing? %

Post trade	46
Trading and execution	12
Client service	2
Compliance regulation and tax	40